



2019 Health Plan Users Group Summary of Plan Performance

Fully Met: 10 points, Partially Met: 5 points, Not Met: 0 points

Note: Scores are out of 90 Possible points

	Aetna	Cigna	Anthem	Health Net of California	United Healthcare
Pillar 1:1 - Plan achieves targeted level of Leapfrog Hospital Survey participation	Partially Met	Not Met	Not Met	Partially Met	Did not respond
Pillar 1:2 - Plan submits and shares the dashboard that assesses plan admissions and hospital quality via Leapfrog reporting	Partially Met	Fully Met	Not Met	Partially Met	Did not respond
Pillar 1:3 - Plan encourages hospitals to complete the Leapfrog Hospital Survey	Partially Met	Not Met	Not Met	Partially Met	Did not respond
Pillar 2:1 - Plan enforces accountability for hospitals to improve safety practices	Partially Met	Not Met	Not Met	Not Met	Did not respond
Pillar 2:2 - Plan implements benefit designs that steer members to Leapfrog-reporting hospitals.	Partially Met	Not Met	Not Met	Not Met	Did not respond
Pillar 2:3 - Plan denies payment to hospitals for Never Events and monitors occurrence	Fully Met	Partially Met	Partially Met	Not Met	Did not respond
Pillar 3 - Plan implements value-based payment strategies including Leapfrog Hospital Survey measures and the Hospital Safety Grade	Fully Met	Partially Met	Not Met	Partially Met	Did not respond
Pillar 4 - Plan educates enrollees on quality and safety standards via the Leapfrog Hospital Survey and Leapfrog Hospital Safety Grade	Fully Met	Partially Met	Partially Met	Fully Met	Did not respond
Pillar 5 - Plan collaborates with Regional Leaders	Fully Met	Fully Met	Not Met	Fully Met	Did not respond
Open Response - Innovations to advance transparency, quality, and safety for purchasers	Submitted	Submitted	Submitted	Submitted	Did not respond
TOTAL POINTS RECEIVED	65	35	10	40	0